

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Please cancel claims 2-4, 7, 15, 18-19 and 25 without prejudice.

Please add new claims 26 and 27.

Please amend claims 1, 5, 6, 8, 10, 13, 14, 20, 22 and 23 as indicated below (material to be inserted is in **bold and underline**, material to be deleted is in ~~strikeout~~ or (if the deletion is of five or fewer consecutive characters or would be difficult to see) in double brackets [[]]):

1 1. (Currently Amended) In a computer, a method of printing a document,
2 comprising:
3 (a) initiating the printing of the document by a first printer;
4 (b) detecting that the first printer has encountered an event; and
5 (c) automatically displaying a selectable link referring to a network resource
6 that enables the computer to print at least a portion of the document using a second printer;
7 **wherein step (c) is automatically performed in response to step (b);**
8 **wherein the event occurs while the first printer is printing the**
9 **document;**
10 **wherein the event is an error condition that results in the first printer**
11 **not printing a portion of the document;**
12 **wherein the link is a hyperlink and the resource is Web content**
13 **provided by a remote server.**

1 2. (canceled)

1 3. (canceled)

1 4. (canceled)

1 5. (Currently Amended) The method of claim [[4]] 1, wherein the resource
2 enables the computer to print only the portion of the document that was not printed by the first
3 printer.

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1 6. (Currently Amended) The method of claim [[4]] 1, wherein the resource
2 enables the computer to provide a user an option to print the entire document or only the portion
3 of the document that was not printed.

1 7. (canceled)

1 8. (Currently Amended) The method of claim [[7]] 1, wherein the second printer
2 includes the remote server.

1 9. (original) The method of claim 1, further comprising:

2 (d) receiving user input indicating the identity of the network resource;

3 (e) generating the hyperlink based upon the user input.

1 10. (Currently Amended) A server, comprising:

2 (a) means for receiving a request from a computer;

3 (b) means for responding to the request by transmitting a first program of
4 computer readable instructions to the computer, the first program for enabling the computer to:

5 (i) initiate the printing of a document by a first printer;

6 (ii) monitor the first printer to detect if the first printer encounters an event
7 while printing the document; [[and]]

8 (iii) if the event is detected, display a selectable link referring to a second
9 program of instructions that enables the computer to use an alternate printer to print at least a
10 portion of the document; and

11 (c) wherein the second program is Web content served by a remote
12 server.

1 11. (original) The server of claim 10, wherein the first printer includes the server.

1 12. (original) The server of claim 10, wherein the document is pre-selected by a
2 user of the computer.

1 13. (Currently Amended) The server of claim [12] 10, wherein the event is an
2 error condition that results in the first printer not printing a portion of the document and the
3 second program of instructions enables the computer to print only the document portion not
4 printed by the first printer.

1 14. (Currently Amended) The server of claim [12] 10, wherein the event is an
2 error condition that results in the first printer not printing a portion of the document and the
3 second program enables the computer to provide a user with an option to print the entire
4 document using the alternate printer or to print only the portion of the document that was not
5 printed by the first printer.

1 15. (canceled)

1 16. (original) The server system of claim 10, wherein the second program
2 enables the computer to print the entire document using the alternate printer.

1 17. (original) The server of claim 10, wherein the event is an error condition that
2 results in the first printer not printing a portion of the document and the first program further
3 enables the computer to:

4 (iv) respond to the event being detected by generating at least one
5 parameter that indicates the boundary between the portion of the document that was printed
6 and the portion that was not; and

7 (v) configure the link so that the when the link is selected the computer
8 operates to transmit the following to a second server: a request for the second program of
9 instructions and the at least one parameter.

1 18. canceled

2 19. canceled

1 20. (Currently Amended) A printing device, comprising:

2 apparatus a WEB server configured to respond to a pre-defined request
3 received over a network from a computer by ~~transmitting~~ serving a first program of computer
4 readable instructions to the computer, the first program for enabling the computer to:

5 (a) initiate the printing of a document by using the printing device;

6 (b) detect if the first printing device encounters an event while printing the
7 document; and

8 (c) if the event is detected, display a selectable link referring to a second
9 program of instructions that enables the computer to use an alternate printer to print at least a
10 portion of the document;

11 (d) wherein the first program is Web content.

1 21. (original) The printing device of claim 20, further comprising: apparatus for
2 printing the document.

1 22. (Currently Amended) A printing system, comprising:

2 (a) a client; and

3 (b) a server operable to receive a pre-defined request from the client and
4 to respond thereto by serving a first program of instructions to the client; and wherein the first
5 program of instructions enables the client to:

6 initiate printing of the document by a first printer;

7 detect if the first printer encounters an event while printing the
8 document;

9 automatically display a selectable link referring to a second program
10 of instructions that enables the client to use an alternate printer to print at least a portion of the
11 document;

12 wherein the first program of instructions is Web content and the
13 server is a Web server.

1 23. (Currently Amended) The system of claim 22, wherein the first printer is the
2 server.

1 24. (original) The system of claim 22, wherein the event is of a type that
2 prevents the first printer from successfully printing the document.

1 25. (Canceled)

1 26. (new) A server, comprising:
2 apparatus to respond to a pre-defined request over a network from a client
3 by serving a first program of instructions to the client; and wherein the first program of
4 instructions enables the client to:
5 initiate printing of the document by a first printer;
6 detect if the first printer encounters an event while printing the document;
7 automatically display a selectable link referring to a second program of
8 instructions that enables the client to use an alternate printer to print at least a portion of the
9 document; and
10 wherein the first program of instructions is Web content and the server is a
11 WEB server.

1 27. (new) The server of claim 26, wherein the event is of a type that prevents
2 the first printer from successfully printing the document.